

February 3, 2016

Daniel Alden
Alden Roofing
156089 Spring Hill Lane #112
Pflugerville, TX 78660

Dear Daniel,

I just wanted to reach out to you and let you know how impressed I have been with Alden Roofing and especially your efforts. Not only have you done a remarkable job in the repair of my home following the Catastrophic Hail Storm of 4/18/2015, you have gone above and beyond in your assistance with my claim for my personal belongings. The quality of work has been superior – from your efforts to those of the repair personnel. At the beginning, I asked you for one thing. Tell me what you are going to do and then do what you tell me. You have delivered with flying colors.

Because of this great experience, I have referred no less than 30 of my clients to you for their hail damage. I have had many contact me and let me know what a great referral your company was. They have all been extremely satisfied with your company and their services. Also, I have referred several acquaintances for roof replacement, and again, they have all been satisfied with your company.

I have been an insurance agent for 32 years and quite frankly, have been very disappointed with the ethics and performance of the roofing industry as a whole. Meeting you and establishing this referral source has been a great addition to my insurance agency and renewed my faith that there are good roofing contractors out there.

Thanks you so much for your honesty, integrity, and dedication in dealing with me and my agency clients. I appreciate the value you add to my agency!

Sincerely,



Brian A. Besch, CIC LUTCF
Agency Principal