



Charles B. Mattingly  
 President/CEO  
 Better Business Bureau, Inc.  
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Monday, August 29, 2016

[REDACTED]  
 Bone Dry Roofing-Louisville, Inc.  
 8130 New LaGrange Rd.  
 Louisville, KY 40222

Dear [REDACTED]

Below is an updated **BBB Activity Report** for your business. An explanation is enclosed.

Congratulations, too, on earning an excellent **A+** rating with the BBB! This rating is based on your excellent complaint-free history, time in business, and a clear record on issues such as licensing, no government action, truthful advertising and other trust-related factors.

Your BBB works to add "bottom line value" by connecting customers to trustworthy BBB accredited businesses like yours. The numbers below show BBB activity related specifically to your business over the 12 month and 36 month periods that ended July 31, 2016:

**BBB Activity Report for Bone Dry Roofing-Louisville, Inc.:**

BBB Business Reviews Provided, Past 12 Months:	<b>545</b>
BBB Business Reviews Provided, Past 36 Months:	<b>1320</b>
"Type-of-Business" Directory Listings, 12 Months:	<b>9103</b>
"Type-of-Business" Directory Listings, 36 Months:	<b>31335</b>
Website link clicks within your BBB Report, 12 Months:	<b>65</b>
Website link clicks within your BBB Report, 36 Months:	<b>149</b>
BBB Accredited Business seal clicks, 12 Months:	<b>4</b>
BBB Accredited Business seal clicks, 36 Months:	<b>4</b>
BBB WiseBuyingMall.com page views, 12 Months:	<b>88</b>
BBB WiseBuyingMall.com page views, 36 Months:	<b>294</b>
Complaints Closed (any type), 12 Months:	<b>0</b>
Complaints Closed (any type), 36 Months:	<b>0</b>

To review your company's BBB Business Review for accuracy or any other reason, you can go directly to: <http://bbb.org/louisville-business-reviews/59127090>

Thank you for supporting the Better Business Bureau's vital services. The community has never relied more on the BBB. This makes BBB accreditation more valuable than ever!

*Zero complaints!  
 Congratulations. Keep  
 up the good work!  
 csm*

Sincerely,  
  
 Charles B. Mattingly  
 President/CEO