

# **Client Contact Center**

## **1-888-FED-4949**

**(1-888-333-4949)**

**FAX Number: 1-507-446-4664**

**E-mail: [clientcontactcenter@fedins.com](mailto:clientcontactcenter@fedins.com)**

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### **For Commercial Property & Casualty Clients**

- Fast, reliable service

### **Services Provided (Mon-Fri from 7:00 a.m. - 6:00 p.m. Central Time)**

- Report new property and liability claims
- Obtain Certificates of Insurance
- Request policy changes (add/delete an auto, change address, etc.)
- Request driver insurability service
- Get answers on billing questions
- Request auto ID Cards

### **Contact the following for:**

- Workers Compensation Claims: First Report of Injury - Fax 1-866-636-8660
- Request bonds (license, tax, payment, etc.): 1-507-455-5200
- Risk Management - Order safety and loss control material: (800) 838-1760

**For the most efficient service, please have your account number available when you call in.**

**Account Number: 160-167-3**