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## **HOMEOWNERS**

# Make the right choice in contractors.

You want your home to be healthier, safer and more comfortable, as well as energy efficient and durable. But how can you be sure you've picked the right contractor?

Reduce your risk by looking for contracting companies and technicians that have been trained to get it right.

Insist on the credentials of the Building Performance Institute (BPI) and our nationally-recognized training, certification, accreditation and quality-assurance programs.







Do you have comfort problems like drafts or rooms that are hard to heat or cool? High energy bills? Ice dams? Mold, mildew or moisture damage?

These symptoms are obvious, but sometimes the causes are not readily apparent. Is it the furnace? Should my home be more airtight? Do I need more insulation? Should I seal the ducts? Buy a new air conditioner? Replace the windows?

Your house is a system and everything is connected. The relationship between all the systems in the house is the key to its overall performance in terms of health, safety, comfort, durability and energy efficiency.

BPI accredited companies enjoy fewer customer callbacks, improved customer satisfaction ratings and an increased rate of referrals from those satisfied customers. Why? Because the rigorous, credible BPI program is based on the principles of building science and the whole-home approach to contracting.

#### BPI credentials: Built on a strong foundation

Our consensus-based national standards set the bar, and certified technicians who have completed BPI's written and in-field practical examinations know they can identify the problems and the root causes — and fix them right the first time.



BPI accredited contracting companies offer you real solutions, not quick fixes:

- A benchmark home performance assessment at the start of every job
- A test-out home performance measurement at the end of every job
- · Confirmation that the work was done right
  - before leaving the site
- before sending the bill

You also get peace of mind in the form of a recognized, stringent quality assurance program. The BPI QAP provides you with an independent, third-party verification that the work performed by your BPI accredited contractor conforms to BPI standards.

This recognition lets you differentiate these elite and highly-trained companies from the competition based on proven performance – not just price.

### Raising the Bar in Building Performance Contracting

The Building Performance Institute is a recognized global leader committed to the development of a highly professional home performance industry.

In cooperation with industry stakeholders, BPI has established nationally-recognized technical standards in performance contracting for both single-family homes and multi-unit residential structures.

Comprehensive training, certification, accreditation and quality assurance programs provide the tools required to ensure consistent delivery of those standards.

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Training.
Accreditation.
Quality Assurance.